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Resideo Total Connect® 2.0

Announcing Resideo's latest feature for your Resideo Total Connect® 2.0 enabled security system

Alarm Cancel Verify
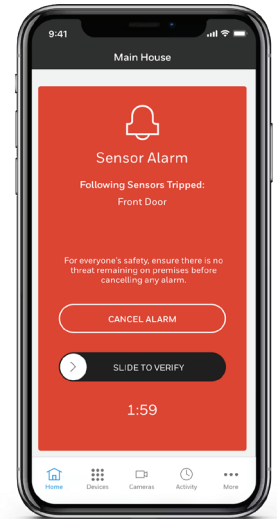
As a Total Connect 2.0 user you can now use your app to:

- ***Designate an active alarm as a Cancelled Alarm***

  Or

- ***Designate an active alarm as "User Verified". (Slide to Verify)***

With the Alarm Cancel Verify feature the master user or an admin user can designate an active alarm as a verified or cancelled.

How Do I "Cancel" or "Verify" an Active Alarm while Using my Total Connect 2.0 App?

- When your account has been enrolled with the Alarm Cancel Verify feature during an alarm event you will receive a new screen for the Total Connect 2.0 app. Sensor alarm screen.

- The Alarm Cancel Verify alarm screen will present information about the active alarm along with two new features; "Cancel Alarm" and "Slide to Verify".

- During an active alarm the master or admin user can press the "Cancel Alarm" action button to cancel the active alarm.

- During an active alarm the master or admin user can toggle the "Slide to Dispatch" feature to verify an active alarm.

- Push notifications are required to be enabled on.

- Alarm events are required to be enabled on for notifications.

What Resideo Security Panels are Currently Supported for Alarm Cance Verify?
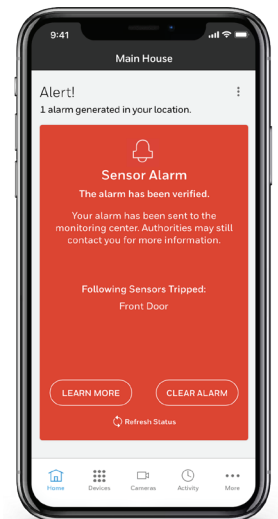- As long as your panel supports the Total Connect 2.0 app, it will work.

This screen will appear when your account has been enrolled with the Alarm Cancel Verify feature by your security professional and an active alarm has been generated with your security system.

What minimum version of the Total Connect 2.0 App is required to use Alarm Cancel Verify?

- App version 6.39.1 for iOS

- App version 6.39.1.426.pr for Android

Alarm Confirmation and Dispatch screen.When an alarm has been verified (Slide to Dispatch) this screen will appear.

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