



Resideo Total Connect[®] 2.0

Announcing Resideo's latest feature for your Resideo Total Connect[®] 2.0 enabled security system

Alarm-Cancel-Verify

As a Total Connect 2.0 user you can now use your app to:

- **Designate an active alarm as a "False Alarm". (Cancel Alarm)**
- **Or**
- **Designate an active alarm as "User Verified". (Slide to Dispatch)**

With the Alarm-Cancel-Verify feature the master user or an admin user can designate an active alarm as a verified or a false alarm.

How Do I “Cancel” or “Verify” an Active Alarm while Using my Total Connect 2.0 App?

- When your account has been enrolled with the Alarm-Cancel-Verify feature during an alarm event you will receive a new screen for the Total Connect 2.0 app. Sensor alarm screen (Exhibit 1).
- The Alarm-Cancel-Verify alarm screen will present information about the active alarm along with two new features; “Cancel Alarm” and “Slide to Dispatch”.
- During an active alarm the master or admin user can press the “Cancel Alarm” action button to cancel the active alarm. (Exhibit 2)
- During an active alarm the master or admin user can toggle the “Slide to Dispatch” feature to verify an active alarm. (Exhibit 3)
- Push notifications are required to be enabled on.
- Alarm events are required to be enabled on for notifications.

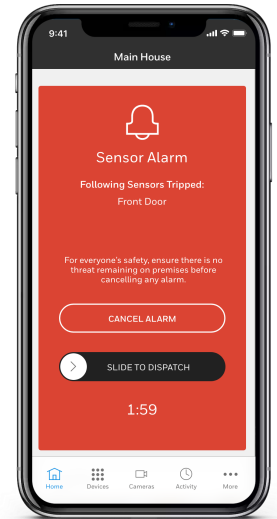


Exhibit 1: This screen will appear when your account has been enrolled with the Alarm-Cancel-Verify feature by your security professional and an active alarm has been generated with your security system.

What Resideo Security Panels are Currently Supported for Alarm-Cancel-Verify?

- The Resideo ProSeries, Lyric, Lynx and Vista systems are supported.

What minimum version of the Total Connect 2.0 App is required to use Alarm-Cancel-Verify?

- App version 6.39.1 for iOS
- App version 6.39.1.426.pr for Android

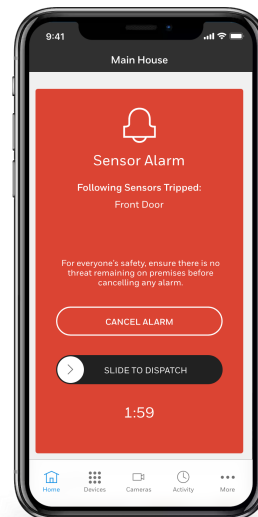


Exhibit 2: This screen will appear when an active alarm has been canceled.

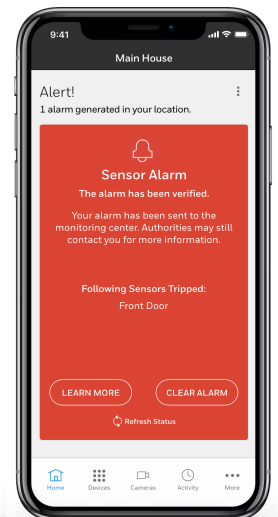


Exhibit 3: Alarm Confirmation and Dispatch screen. When an alarm has been verified (Slide to Dispatch) this screen will appear.

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