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Resideo Total Connect® 2.0

Announcing Resideo's latest feature for your Resideo Total Connect® 2.0 enabled security system

Alarm Cancel Verify

Resideo dealers can now offer the Alarm Cancel Verify feature to your customers that have a Total Connect 2.0 services account. (Stand-alone video services are not supported).

- **_Designate an active alarm as a Cancelled Alarm_**
                        _Or_
- **_Designate an active alarm as "User Verified". (Slide to Verify)_**

With the Alarm Cancel Verify feature the master user or an admin user can designate an active alarm as a verified or cancelled.
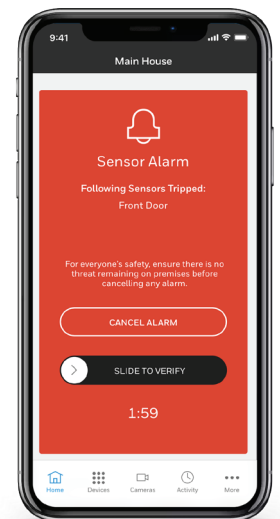
Note: Please contact your Central Station and inquire if they are going to offer this feature if the Account Cancel Verify check-box is not present for your account base.

How do customers "Cancel" or "Verify" an active alarm while using the Total Connect 2.0 App?

- When your account has been enrolled with the Alarm Cancel Verify feature during an alarm event you will receive a new screen for the Total Connect 2.0 app. Sensor alarm screen

- The Alarm Cancel Verify alarm screen will present information about the active alarm along with two new features; "Cancel Alarm" and "Slide to Verify".

- During an active alarm the master or admin user can press the "Cancel Alarm" action button to cancel the active alarm.

- During an active alarm the master or admin user can toggle the "Slide to Dispatch" feature to verify an active alarm.

- Push notifications are required to be enabled on.

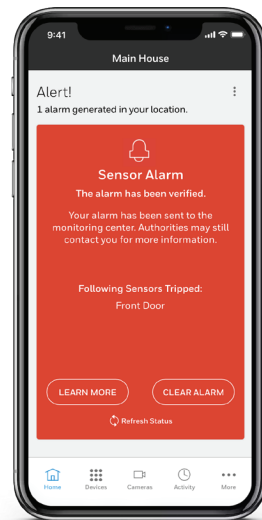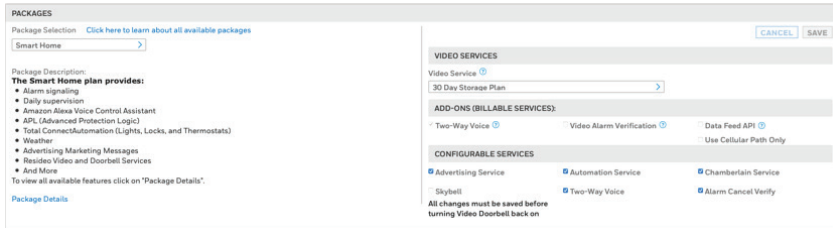- Alarm events are required to be enabled on for notifications.

This screen will appear when your account has been enrolled with the Alarm Cancel Verify feature by your security professional and an active alarm has been generated with your security system.

What Resideo Security Panels are Currently Supported for Alarm Cancel Verify?
- Panels which support Total Connect 2.0 are supported.

I am an AlarmNet360 Dealer, how do I enroll my customers in Alarm Cancel Verify*?

- To enroll your customers go to the "Account Overview Page"

- To active the service, simply check the Alarm Cancel Verify checkbox and click save.

- Please contact your Central Station and inquire if they are going to offer this feature if the Account-Cancel-Verify check-box is not present for your account base.

Note: There is no additional service charges to enable the Account-Cancel-Verify feature.

Alarm Confirmation and Dispatch screen.When an alarm has been verified (Slide to Verify) this screen will appear.

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